

Steven Leder  
Vice President, US Companion Animal Division  
Pfizer Animal Health  
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Dear Pet Owner,

Pfizer Animal Health is committed to the research, development, and support of innovative, quality animal health care products that can help your pet in enjoying a longer, healthier life.

Aligned with our commitment is our belief that the veterinarian is central to the health and care of pets. No other individual is better positioned through training, knowledge, and clinical expertise to advocate for the health, well-being, and specific needs of pets. Veterinarians serve a key and pivotal role in the lives of pets and their owners through diagnostic, prevention, and treatment services.

Based on that belief, our policy is to sell our prescription medications for dogs and cats exclusively to licensed veterinarians where a direct veterinary-client-patient relationship exists. This approach helps ensure your pet receives the best possible care.

We do not sell our prescription medications for dogs and cats to retail outlets, pet supply stores, internet sites or any other distribution facility where a veterinary-client-patient relationship does not exist – nor do we support in any way secondary supply to these businesses.

We do not know how our products reach these businesses so we can't ensure that proper handling and storage occurs - or if these products are legitimate or counterfeit. Therefore we will not provide any guarantee should your pet have an adverse experience or lack of efficacy on these products.

I encourage you to learn about the counterfeit market for animal health products by accessing the FDA website at <http://www.fda.gov/AnimalVeterinary/ResourcesforYou/AnimalHealthLiteracy/ucm203000.htm>

We thank you for using Pfizer products and wish continued good health for your pet.

Sincerest Regards,

A handwritten signature in blue ink, appearing to read "S Leder", with a long horizontal flourish extending to the right.

Steven Leder  
Vice President  
US Companion Animal Division  
Pfizer Animal Health